



Technology Survey

SSA #51

Date:

Business Name:

Interviewer:

Business Name:	
Address:	
Phone Number:	Email:
Contact Person:	Interviewer:

Chatham Business Association SSA #51 is conducting this survey to understand the current technology needs of the small business owners in the area. We are asking to take 5 minutes of your time today to collect this information to be able to assist you in the future. SSA #51 is working on a project to provide an opportunity to enhance the current security system at your place of business. The system will stream information from the cameras through the Internet, allowing you to use a computer or mobile device to monitor your business from a remote location.

Do you currently have a camera based security system at your business?

Closed Circuit Television Recording to VCR - analog Recording to DVR - digital	Yes	No
Web Cam Streaming to a computer	Yes	No
Other	Specify:	

What is the current Technology, if any, used at your business?

Do you currently have a computer or any other technology setup for your business?

Computer:	Laptop	Desktop
Operating System:	Win XP, Vista, Win7, Mac	Other:
Smart Phone:	Yes	No
Tablet:	Yes	No



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Do you have an Internet Connection at your Business?

Cable: Comcast/Xfinity, WOW, RCN	Yes	No
DSL: AT&T	Yes	No
Dial-UP:	Yes	No
Cellular Connection:	Yes	No

Do you have an existing Network?

Is it Wired?	Yes	No
Is it Wireless?	Yes	No
Type of the Router: If AT&T is it all in one Gateway?	Specify brand name and model if possible: <div style="display: flex; justify-content: space-around; margin-top: 5px;"> Linksys Belkin Netgear Dlink 2Wire </div> <div style="display: flex; justify-content: space-between; margin-top: 5px;"> Other: Model #: </div>	

Do you have an IT support for your business?

On Site/Off Site		
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Do you experience power outages in your building?

How often?	Specify frequency. No if less than 3 times a year	
Do you have a power generator?	Yes	No
Do you have a battery backup for your computer? Uninterruptible Power Supply	Yes	No



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Notes:

Signature: _____ **Date:** _____